

**THESIS**

**AFFECTIVE COMMITMENT AND NORMATIVE COMMITMENT AS  
MEDIATING VARIABLE ON THE RELATIONSHIP BETWEEN ROLE  
CONFLICT, ROLE OVERLOAD, AND ROLE AMBIGUITY ON  
EMPLOYEE'S PERFORMANCE**

**(The study on employees in PT Kereta Api Indonesia DAOP V Purwokerto)**



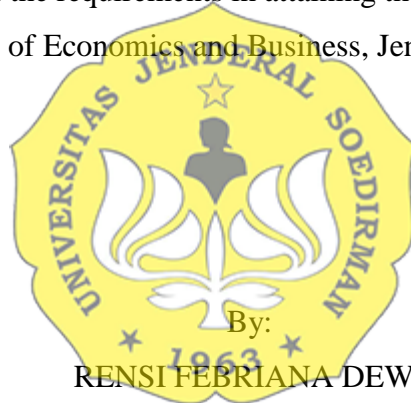
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**MINISTRY OF EDUCATION AND CULTURE  
UNIVERSITAS JENDERAL SOEDIRMAN  
FACULTY OF ECONOMICS AND BUSINESS  
MANAGEMENT DEPARTMENT  
2020**

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Submitted to meet the requirements in attaining the Bachelor of Economics  
Degree at the Faculty of Economics and Business, Jenderal Soedirman University



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