

## **PENANGANAN PANDEMI COVID-19 DI DESA TAMBAKSARI KIDUL KECAMATAN KEMBARAN**

### **ABSTRAK**

Pandemi Covid-19 yang melanda mulai 2020 juga menyebar di Kabupaten Banyumas. Penanganan pandemi Covid-19 diselenggarakan di semua wilayah di Indonesia, terutama di pedesaan dibantu oleh pemerintah desa. Penelitian ini untuk mengetahui pengaruh kemampuan dan disiplin kerja aparatur pemerintah desa terhadap kualitas pelayanan penanganan pandemi Covid-19 di Desa Tambaksari Kidul Kecamatan Kembaran. Penelitian ini merupakan penelitian kuantitatif. Penelitian ini menggunakan 98 orang penduduk Desa Tambaksari sebagai objek penelitian. Analisis data dalam penelitian ini menggunakan korelasi *Kendall's Tau-c*, koefisien Konkordansi Kendall W dan regresi ordinal. Hasil penelitian menemukan variabel kemampuan berpengaruh terhadap kualitas pelayanan karena memiliki nilai *chi square* hitung (59,964) lebih besar dari *chi-square* tabel (4,605). Variabel disiplin kerja berpengaruh terhadap kualitas pelayanan karena memiliki nilai *chi square* hitung (29,897) lebih besar dari *chi-square* tabel (4,605). Secara simultan, kedua variabel berpengaruh terhadap kualitas pelayanan karena memiliki nilai *chi square* hitung (44,722) lebih besar dari *chi-square* tabel (4,605). Sehingga dapat dikatakan bahwa kemampuan kerja dan disiplin kerja berpengaruh secara signifikan terhadap kualitas pelayanan penanganan pandemi Covid-19 di Desa Tambaksari Kidul Kecamatan Kembaran.

**Kata Kunci: Aparatur Desa, Disiplin Kerja, Kemampuan Kerja, Kualitas Pelayanan**

***THE EFFECT OF WORK ABILITY AND DISCIPLINE OF VILLAGE GOVERNMENT APPARATUS ON THE QUALITY OF SERVICES TO HANDLING THE COVID-19 PANDEMIC IN TAMBAKSARI KIDUL VILLAGE, KEMBARAN DISTRICT***

***SUMMARY***

*The Covid-19 pandemic that began in 2020 also spread in Banyumas Regency. The handling of the Covid-19 pandemic is carried out in all regions in Indonesia, especially in rural areas assisted by the village government. This study aims to determine the effect of the ability and work discipline of village government officials on the quality of services for handling the Covid-19 pandemic in Tambaksari Kidul Village, Kembaran District. This research is a quantitative research. This study used 98 residents of Tambaksari Village as the object of research. Data analysis in this study used Kendall's Tau-c correlation, Kendall W Concordance coefficient and ordinal regression. The results of the study found that the ability variable had an effect on service quality because it had a calculated chi-square value (59,964) which was greater than the chi-square table (4,605). The work discipline variable has an effect on service quality because it has a chi-square value (29.897) which is greater than the chi-square table (4.605). Simultaneously, the two variables affect the quality of service because it has a calculated chi-square value (44.722) which is greater than the chi-square table (4.605). So it can be said that work ability and work discipline have a significant effect on the quality of services for handling the Covid-19 pandemic in Tambaksari Kidul Village, Kembaran District.*

***Keywords: Village Apparatus, Work Discipline, Work Ability, Service Quality***