

DAFTAR PUSTAKA

- Allen, N. J. dan Meyer, J. P., (1991). A three component conceptualization of organizational commitment. *Human Resource Management Review*, 1,61- 89.
- Allen, N. J. dan Meyer, J. P., (1996). Affective, continuance, and normative commitment to the organization: An examination of construct validity. *Journal of Vocational Behavior*, 49 (3), 252-276.
- Allen, N.J. dan Meyer, J.P. (1990). The measurement and antecedents of affective, continuance and normative commitment to the organization. *Journal of Occupational Psychology*, 63 (1), 1-18.
- Babakus, E., David W. Cravens, Mark Johnston & William C. Moncrief. 1999. The Role of Emotional Exhaustion in Sales Force Attitude and Behavior Relationships. *Journal of the Academy of Marketing Science*. Volume 27 No.1, p.58-70
- Badrianto, Y., & Ekhsan, M. (2021). Pengaruh Work-life Balance terhadap Kinerja Karyawan yang di Mediasi Komitmen Organisasi. *Jesya (Jurnal Ekonomi Dan Ekonomi Syariah)*, 4(2), 951-962
- Bakker, A. B., & Heuven, E. (2006). Emotional dissonance, burnout, and in-role performance among nurses and police officers. *International Journal of Stress Management*, 13(4), 423.
- Becker, H.S., 1960, "Notes on the concept of commitment", *American Journal of Sociology*, 66, pp.32-40
- Beheshtifar, M., & Omidvar, A. R. (2013). Causes to create job burnout in organizations. *International Journal of Academic Research in Business and Social Sciences*, 3(6), 107.
- Borman, W. C., & Motowidlo, S. J. (1997). Task performance and contextual performance: The meaning for personnel selection research. *Human performance*, 10(2), 99-109.
- Borman, W. C., Ilgen, D. R., Klimoski, R. J., & Weiner, I. B. (2003). VOLUME 12 INDUSTRIAL AND ORGANIZATIONAL PSYCHOLOGY. burnout. *Academy of Management Review*, 18(1), 621–656.
- Campbell, J. P., McHenry, J. J., & Wise, L. L. (1990). Modeling job performance in a population of jobs. *Personnel psychology*, 43(2), 313-575.

- Cegarra-Leiva, D., Sánchez-Vidal, M. E., & Cegarra-Navarro, J. G. (2012). Work life balance and the retention of managers in Spanish SMEs. *The International Journal of Human Resource Management*, 23(1), 91-108.
- Chairy, L. S. (2002). Seputar komitmen organisasi. Makalah disampaikan dalam ccara silaturrahiem angkatan, 86.
- Cherniss, C. (1980). *Staf burnout: Job stress in human services*. Beverly Hills: Sage
- Churiyah, Madziatul. 2011. Pengaruhi Konflik Peran, Kelelahan Emosional terhadap Kepuasan Kerja dan Komitmen Organisasi. *Jurnal Ekonomi Bisnis*:i16(2).
- Cohen, A., & Liu, Y. (2011). Relationships between in-role performance and individual values, commitment, and organizational citizenship behavior among Israeli teachers. *International journal of psychology*, 46(4), 271-287.
- Cordes, C. L., Dougherty, T. W. (1993). A review and an integration of research on job
- Cropanzano, R., Rupp, D. E. (2003). The relationship of emotional exhaustion to work attitudes, job performance, and organizational citizenship behaviors. *Journal of Applied Psychology*, 88 (1), 160 – 169.
- Cropanzano, R., Rupp, D. E., Mohler, C. J., & Schminke, M. (2001). Three roads to organizational justice. In J. Ferris (Ed.), *Research in personnel and human resources management*, 20, 1–113.
- Dex and Bond. (2005). Measuring work-life balance and its covariates. *Work, Employment and Society*, 19 (3), 627-637.
- Fisher, G. G. (2001). *Work/personal life balance: A construct development study*. Bowling Green State University.
- Fisher, G. G., Bulger, C. A., & Smith, C. S. (2009). Beyond work and family: a measure of work/nonwork interference and enhancement. *Journal of occupational health psychology*, 14(4), 441.
- Friesen, D., Prokop, C. M., & Sarros, J. C. (1988). Why teachers burn out. *Educational research quarterly*.
- Glazer, S., & Kruse, B. (2008). The role of organizational commitment in occupational stress models. *International Journal of Stress Management*, 15 (4), 329-344.

- Gottlieb, B. H., Maitland, S. B., & Shera, W. (2013). Take this job and love it: A model of support, job satisfaction, and affective commitment among managers of volunteers. *Journal of Community Psychology*, 41(1), 65-83.
- Guest, D. E. (2002). Perspectives on the study of work-life balance. *Social Science Information*, 41(2), 255-279.
- Haryono, S., Supardi, S., & Udin, U. (2020). The effect of training and job promotion on work motivation and its implications on job performance: Evidence from Indonesia. *Management Science Letters*, 10(9), 2107-2112.
- Huda, P. (2011). Work life balance. *International Journal of Current Research*, 3(4), 186-189.
- Jex, S. M., & Britt, T. W. (2014). *Organizational psychology: A scientist-practitioner approach*. John Wiley & Sons.
- Kemkes, (2022). Malsalah dan Tantangan Kesehatan Indonesia Saat Ini. Jakarta: Kementerian Kesehatan RI Direktorat Jenderal Kesehatan Masyarakat. Diakses dari <https://kemas.kemkes.go.id/konten/133/0/masalah-dan-tantangan-kesehatan-indonesia-saat-ini>
- Kim, H. K. (2014). Work-life balance and employees' performance: the mediating role of affective commitment. *International Journal of Global Business and Management Research*, 6 (1).
- Liwarto, I. H., & Kurniawan, A. (2015). Hubungan psycap dengan kinerja karyawan PT. X Bandung. *Jurnal Manajemen Maranatha*, 14(2).
- Maslach, C., & Jackson, S. E. (1981). The measurement of experienced burnout. *Journal of Occupational Behavior*, 2, 99-113.
- Maslach, C., & Jackson, S. E. (1986). *Maslach Burnout Inventory manual (2nd ed.)*. Palo Alto, CA: Consulting Psychologists Press.
- Maslach, C., Schaufeli, W. B., & Leiter, M. P. (2001). Job burnout. *Annual review of psychology*, 52(1), 397-422.
- Miranda, D. (2013). Strategi coping dan kelelahan emosional (emotional exhaustion) pada ibu yang memiliki anak berkebutuhan khusus. *Psikoborneo: Jurnal Ilmiah Psikologi*, 1(2).
- Moon, T.-W, Hur, W.-M., & Jun, H.-K. (2013). The Role of Perceived Organizational Support on Emotional Labor in the Airline Industry.

International Journal of Contemporary Hospitality Management, 105-123.

Motowidlo, S. J. (2003). Job performance. *Handbook of psychology: Industrial and organizational psychology*, 12, 39-53. Motowidlo, S. J. Job Performance Stephan J. Motowidlo and Harrison J. Kell Rice University.

Mowday, R. T., Steers, R. M., & Porter, L. W. (1979). The Measurement of Organizational Commitment. *Journal of Vocational Behaviour*, 14, 224-247

Naithani, D. (2009). Overview of work-life balance discourse and its relevance in current economic scenario. Naithani, P. (2010). Overview of work-life balance discourse and its relevance in current economic scenario. *Asian Social Science*, 6(6), 148-155.

Obiageli, O. L., Uzochukwu, O. C., & Ngozi, C. D. (2015). Work-life balance and employee performance in selected commercial banks in Lagos State. *European journal of research and reflection in management sciences*, 3(4).

Pangesti, A. A. (2012). Pengaruh konflik peran terhadap terjadinya burnout pada mahasiswa koass. *JPPP-Jurnal Penelitian Dan Pengukuran Psikologi*, 1(1), 1-6.

Parkes, L. P., & Langford, P. H. (2008). Work-life balance or work-life alignment? A test of the importance of work-life balance for employee engagement and intention to stay in organisations. *Journal of Management & Organization*, 14 (3), 267-284

Publication

Rabl, T., & Triana, M. D. C. (2013). How German employees of different ages conserve resources: Perceived age discrimination and affective organizational commitment. *The International Journal of Human Resource Management*, 24(19), 3599-3612.

Ramadhan, N., & Marinda, V. S. (2019). Pengaruh Work-Life Balance dan Kepuasan Kerja terhadap Komitmen Organisasi pada Ibu Bekerja sebagai Guru PAUD di Kota Cimahi. *JMK (Jurnal Manajemen dan Kewirausahaan)*, 4(3), 205-220.

Richert-Kaźmierska, A., & Stankiewicz, K. (2016). Work-life balance: Does age matter?. *Work*, 55(3), 679-688.

- Santika, P. B., & Sudibya, G. A. (2017). *Pengaruh kelelahan emosional terhadap kepuasan kerja dan komitmen organisasional* (Doctoral dissertation, Udayana University).
- Schaufeli, W. B., Taris, T. W., & Van Rhenen, W. (2008). Workaholism, burnout, and work engagement: three of a kind or three different kinds of employee well-being?. *Applied psychology*, 57(2), 173-203.
- Schermerhorn, J. D., James, G. H., and Richard, N. O. 2005. *Organizational Behaviour*, John Willey and Son Inc.
- shirl. 2005. *The Case for Work-Life Balance*. 20:20 Series. E-book *The Case for Work/Life Balance: Closing the Gap Between Policy and Practice*
- Simanjuntak, P. I. (2020). The effect of emotional exhaustion and job satisfaction on employee performance at Telkomsel RTPO Work Unit in Sumatera Area. *International Journal of Research and Review*, 7(1), 37-46.
- Simanjuntak, Putri Irene, The Effect of Emotional Exhaustion and Job Satisfaction on Employee Performance at Telkomsel RTPO Work Unit in Sumatera Area (January 31, 2020). *International Journal of Research and Review*. 2020; 7(1): 37-46, Available at SSRN: <https://ssrn.com/abstract=3687081>
- Singh, P. and Khanna, P. 2011. *Work-Life Balance: A Tool for Increased Employee Productivity and Retention*. *Lachoo Management Journal*. Vol. 2, No. 2, pp. 188-206.
- Sonnetag, S., Volmer, J., & Spychala, A. (2008). Job performance. *The Sage handbook of organizational behavior*, 1, 427-447.
- Sukanto, H., Junarto, Y., Kaihatu, T. S., & Kartika, E. W. (2014). Analisa pengaruh komitmen afektif, komitmen normatif, dan komitmen berkelanjutan terhadap turnover intention di dragon star surabaya. *Jurnal Hospitality dan Manajemen Jasa*, 2(2), 466-478.
- Syamsu, N. N., Soelton, M., Nanda, A., Putra, R. L., & Pebriani, P. (2019). Bagaimanakah Konflik Peran dan Beban Kerja Mempengaruhi Kinerja Karyawan dengan Burnout sebagai Variabel Intervening. *Jurnal Ilmiah Manajemen Bisnis*, 5(1).
- Tarigan, T. V. B. (2020). Faktor faktor yang Mempengaruhi Penerapan Keselamatan Pasien di Rumah Sakit.
- Tayfun, A., & ÇATIR, Ö. G. O. (2014). An empirical study into the relationship between work/life balance and organizational commitment. *ISGUC The Journal of Industrial Relations and Human Resources*, 16(1), 20-37.

- Thanacoody, P. R., Newman, A., & Fuchs, S. (2014). Affective commitment and turnover intentions among healthcare professionals: The role of emotional exhaustion and disengagement. *The International Journal of Human Resource Management*, 25(13), 1841-1857.
- Tourigny, L., Baba, V. V., Han, J., & Wang, X. (2013). Emotional exhaustion and job performance: the mediating role of organizational commitment. *The International Journal of Human Resource Management*, 24(3), 514-532.
- Widiastuti, D. Z., & Astuti, K. (2008). Hubungan antara kepribadian hardiness dengan burnout pada guru sekolah dasar. *Jurnal InSight*, 6(2), 142-154.
- Williams, L.J., & Anderson, S.E. (1991). Job satisfaction and organizational commitment as predictors of organizational citizenship and in-role behaviors. *Journal of Management*, 17 (3), 601-617.
- Yusuf, R. M., & Syarif, D. (2018). *Komitmen Organisasi*. Nas Media Pustaka.

