

DAFTAR PUSTAKA

- Ahmad, A., & Saud, S. (2016). The Effect of Role Overload on Employee Anxiety and Organization Citizenship Behavior. *Journal of Managerial Sciences*, 10(1).
- TAŞTAN, S. B. (2016). Predicting job strain with psychological hardness, organizational support, job control and work overload: an evaluation of Karasek's DCS model. *Postmodern Openings*, 7(1), 107-130.
- Bowling, N. A., & Kirkendall, C. (2012). Workload: A review of causes, consequences, and potential interventions. *Contemporary occupational health psychology: Global perspectives on research and practice*, 2, 221-238.
- Chan, K. W., & Wyatt, T. A. (2007). Quality of work life: A study of employees in Shanghai, China. *Asia Pacific Business Review*, 13(4), 501-517.
- Dwyer, D. J., & Ganster, D. C. (1991). The effects of job demands and control on employee attendance and satisfaction. *Journal of Organizational Behavior*, 12(7), 595-608.
- Fineman, S., & Payne, R. (1981). Role stress—a methodological trap. *Journal of Organizational Behavior*, 2(1), 51-64.
- Ghozali, Imam. 2009. "Aplikasi Analisis Multivariate dengan Program SPSS ". Semarang: UNDIP.
- Gibson, J. L., Ivancevich, J. M., Donnelly, J. H., & Konopaske, R. (2009). Organizations: Behavior, Structure, Process (13 ed.). Mc Graw Hill.
- Holtom, B., & O'Neill, B. S. (2004). Job Embeddedness: A Theoretical Foundation for Developing a Comprehensive Nurse Retention Plan. *The Journal of Nursing Administration*, 34(5), 216-227.
- Iswandani, H. (2016). PENGARUH MOTIVASI DAN BEBAN KERJA TERHADAP KUALITAS KEHIDUPAN KERJA (QUALITY OF WORKLIFE) SERTA DAMPAKNYA TERHADAP KINERJA KARYAWAN DI UNIT OPERASIONAL PT BNI (PERSERO), Tbk. *Jurnal Eksekutif*, 13(2).
- Mitchell, T. R., Holtom, B. C., Lee, T. W., Sablinski, C. J., & Erez, M. (2001). Why people stay: Using job embeddedness to predict voluntary turnover. *Academy of management journal*, 44(6), 1102-1121.
- Oliveira, D. C., Carvalho, G. S. F., Stella, F., Higa, C. M. H., & D'elboux, M. J. Quality of life and work overload among elderly Outpatient caregivers. Texto Contexto Enferm [Internet]. 2011 [cited 2018 Oct 10]; 20 (2): 234-40.
- Perez, Juana Parlan. (2013). Effect of burnout and work overload on the quality of work life. *Estudios Gerenciales* 29, pp. 445-455.

- Price, J. L. (2001). Reflections on the determinants of voluntary turnover. *International Journal of manpower*.
- Putriwulandari, F. D., Sudjadi, A., & Indrayanto, A. (2018). The Effects of Work-Leisure Conflict, Work Overload and Work-Family Conflict on Job Embeddedness: Moderating Role of Perceived Supervisor Support. *Journal of Research in Management*, 1(3).
- Qaiser, S., Gulzar, A., Hussain, W., & Shabbir, H. (2015). Influence of work overload, work-family conflicts and negative affectivity on job embeddedness and emotional exhaustion: the moderating role of coworker support (case of health management). *Journal of Scientific Research & Reports*, 7(1), 75-85.
- Riggio, R. E. (2017). *Introduction to industrial/organizational psychology*. Routledge.
- Salam, F. (2014). Work overload, work-family conflict, family-work conflict and their effects on job embeddedness: The moderating role of coworker support. *Journal of Business and Management*, 16(1), 75-80.
- Sugiyono, D. (2013). Metode penelitian pendidikan pendekatan kuantitatif, kualitatif dan R&D.
- Herman, H. M., Huang, X., & Lam, W. (2013). Why does transformational leadership matter for employee turnover? A multi-foci social exchange perspective. *The Leadership Quarterly*, 24(5), 763-776.