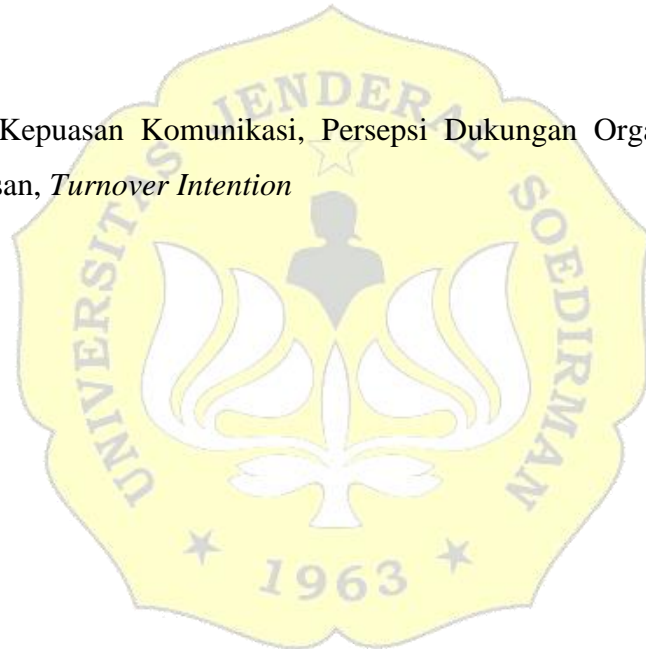


## RINGKASAN

Penelitian ini bertujuan untuk mengetahui pengaruh kepuasan komunikasi, persepsi dukungan organisasi, dan persepsi dukungan atasan terhadap *turnover intention* karyawan. Sampel pada penelitian ini berjumlah sebanyak 35 responden. Berdasarkan hasil penelitian yang dilakukan dengan analisis regresi berganda menggunakan *software* SPSS 25 menunjukkan bahwa : (1) Kepuasan Komunikasi tidak berpengaruh negatif terhadap *Turnover Intention* (2) Persepsi Dukungan Organisasi tidak berpengaruh negatif terhadap *Turnover Intention* (3) Persepsi Dukungan Atasan berpengaruh negatif terhadap *Turnover Intention*.

**Kata Kunci:** Kepuasan Komunikasi, Persepsi Dukungan Organisasi, Persepsi Dukungan Atasan, *Turnover Intention*



## SUMMARY

*This study aims to determinate the effect of communication satisfaction, perceived organizational support, and perceived supervisor support on employee turnover intention. The sample in this study was 35 respondents. Based on the results of research conducted with Multiple Regression Analysis processed with SPSS 25 software, it shows that: (1) Communication Satisfaction has no effect on Turnover Intention (2) Perceived Organizational Support has no effect on Turnover Intention (3) Perceived Supervisor Support has a negative effect on Turnover Intention.*

**Keywords:** *Communication Satisfaction, Perceived Organizational Support, Perceived Supervisor Support, Turnover Intention*

