

CHAPTER V

CONCLUSION & SUGGESTION

The last chapter is conclusion & suggestion. It presents the summaries of the findings & discussions about Ms. Teams and its implementation and also the solutions of the arising issues. This chapter divided into two sections; conclusion and suggestion.

Conclusion

After analyzing Chapter 4; result and discussion, the conclusions could be drawn as follow:

1. The school chose Ms. Teams as their platform to conduct online learning. All the educational elements in this school especially the teacher and the student would have their personal Ms. Teams accounts as their access to log in to the application. The account is a special account that only school can create it with their own domain. The teacher creates the virtual class and the students can join the class with the password. The classes would be different for each subject. On its implementation, several problems arose. The most important point is that neither the government, schools nor those carrying out teaching and learning activities are in good preparation. Moreover, after almost 2 year of use there has been no significant development, especially either in class activity or internet access. There are many things that need to be improved in the implementation of online learning generally, and using Ms. Teams specifically because preparing everything from the start will be able to help improve the quality of learning in the classroom. Ms. Teams also can be used for English learning because there are many features that can help the teacher to provide learning material and students can access it wherever and whenever they want.
2. Students' perceptions of Ms. Teams as a platform to conduct online learning have a positive perception. Ms. Teams is quite effective and helpful platform/application for both teachers and students because most

of them said that it is an easy-to-use application and provide a lot of features. Ms. Teams qualifies as a good platform because it can be used 24 hours and supporting the advantages of online learning stated by (Tjoko, 2009). Ms. Teams has exclusive features that are not available on other platforms or applications. it's called integrated features. Ms. Teams is part of the large Microsoft company, in which this application also has full support from Microsoft. Ms. Teams users can explore many of the features available on Microsoft with just one account.

Suggestion

The researcher proposes several suggestions which helpfully could be considerations as follow:

1. Teachers are expected to be able to provide effective learning techniques that could make the students feel comfort in conducting online learning especially using Ms. Teams. There are still many helpful features that can be more explored by the teacher to improve learning techniques on Ms. Teams
2. Students are expected to be ready on participating in online learning especially using Ms. Teams. They have to be more disciplined and motivated before joining the class. In the class, they have to be active, conducive, and feel more enthusiastic in learning activities.
3. The government has a responsibility improving the infrastructure especially the telecommunication one. They have to pay more attention on develop internet access especially in remote areas and provide financial support such as quotas for students.