

DAFTAR PUSTAKA

- Ali-Hassan, H., & Nevo, D. (2009). Identifying social computing dimensions: A multidimensional scaling study.
- Ali, A., Khan, N. A., Wang, H., & Wang, N. (2022). Investigating the influence of social media on employee creativity: a perspective from social network ties. *Creativity Research Journal*, 1-19. <https://doi.org/10.1080/10400419.2022.2102753>
- Alyouzbaky, B. A., Al-Sabaawi, M. Y. M., & Tawfeeq, A. Z. (2022). Factors affecting online knowledge sharing and its effect on academic performance. *VINE Journal of Information and Knowledge Management Systems*.
- Amabile, T. M. (1983). The social psychology of creativity: A componential conceptualization. *Journal of personality and social psychology*, 45(2), 357. <https://doi.org/10.1037/0022-3514.45.2.357>
- Amabile, T. M. (1996). *Creativity and innovation in organizations* (Vol. 5). Boston: Harvard Business School.
- Amabile, T. M., & Gryskiewicz, N. D. (1989). The creative environment scales: Work environment inventory. *Creativity research journal*, 2(4), 231-253. <https://doi.org/10.1080/1040041890953432>
- Argote, L., & Fahrenkopf, E. (2016). Knowledge transfer in organizations: The roles of members, tasks, tools, and networks. *Organizational Behavior and Human Decision Processes*, 136, 146-159. <https://doi.org/10.1016/j.obhdp.2016.08.003>
- Aubke, F. (2014). Creative hot spots: A network analysis of German Michelin-starred chefs. *Creativity and Innovation Management*, 23(1), 3-14.
- Back, M. D., Stopfer, J. M., Vazire, S., Gaddis, S., Schmukle, S. C., Egloff, B., & Gosling, S. D. (2010). Facebook profiles reflect actual personality, not self-idealization. *Psychological science*, 21(3), 372-374. <https://doi.org/10.1177/095679760936075>
- Baron, R. M., & Kenny, D. A. (1986). The moderator–mediator variable distinction in social psychological research: Conceptual, strategic, and statistical considerations. *Journal of personality and social psychology*, 51(6), 1173.

- Bolton, R. N., Parasuraman, A., Hoefnagels, A., Migchels, N., Kabadayi, S., Gruber, T., ... & Solnet, D. (2013). Understanding Generation Y and their use of social media: a review and research agenda. *Journal of service management*, 24(3), 245-267. <https://doi.org/10.1108/09564231311326987>
- Burt, R. S. (2004). Structural holes and good ideas. *American journal of sociology*, 110(2), 349-399.
- Cao, X., & Ali, A. (2018). Enhancing team creative performance through social media and transactive memory system. *International Journal of Information Management*, 39, 69-79. <https://doi.org/10.1016/j.ijinfomgt.2017.11.009>
- Cao, Y., Ajjan, H., & Hong, P. (2013). Using social media applications for educational outcomes in college teaching: A structural equation analysis. *British Journal of Educational Technology*, 44(4), 581-593. <https://doi.org/10.1111/bjet.12066>
- Cao, X., Guo, X., Vogel, D., & Zhang, X. (2016). Exploring the influence of social media on employee work performance. *Internet Research*. <https://doi.org/10.1108/IntR-11-2014-0299>
- Cao, X., Vogel, D. R., Guo, X., Liu, H., & Gu, J. (2012, January). Understanding the influence of social media in the workplace: An integration of media synchronicity and social capital theories. In *2012 45th Hawaii International Conference on System Sciences* (pp. 3938-3947). IEEE.
- Campbell, J. P., McHenry, J. J., & Wise, L. L. (1990). Modeling job performance in a population of jobs. *Personnel psychology*, 43(2), 313-575. <https://doi.org/10.1111/j.1744-6570.1990.tb01561.x>
- Carr, C. T., & Hayes, R. A. (2015). Social media: Defining, developing, and divining. *Atlantic journal of communication*, 23(1), 46-65. <https://doi.org/10.1080/15456870.2015.972282>
- Cavusgil, S.T., Calantone, R.J. and Zhao, Y. (2003), "Tacit knowledge transfer and firm innovation capability", *The Journal of Business & Industrial Marketing*, Santa Barbara, Vol. 18 No. 1, pp. 6-21.
- Chen, C. C. (2011). FACTORS AFFECTING HIGH SCHOOL TEACHERS' KNOWLEDGE-SHARING BEHAVIORS. *Social Behavior & Personality: an international journal*, 39(7).

- Chen, X., & Wei, S. (2020). The impact of social media use for communication and social exchange relationship on employee performance. *Journal of knowledge management*, 24(6), 1289-1314. <https://doi.org/10.1108/JKM-04-2019-0167>
- Chiu, C. M., Hsu, M. H., & Wang, E. T. (2006). Understanding knowledge sharing in virtual communities: An integration of social capital and social cognitive theories. *Decision support systems*, 42(3), 1872-1888. <https://doi.org/10.1016/j.dss.2006.04.001>
- Chin, W. W. (1998). The partial least squares approach to structural equation modeling. *Modern methods for business research*, 295(2), 295-336.
- Clewes, D. (2003). A student-centred conceptual model of service quality in higher education. *Quality in higher education*, 9(1), 69-85. <https://doi.org/10.1080/13538320308163>
- Cropley, D. H., Kaufman, J. C., & Cropley, A. J. (2011). Measuring creativity for innovation management. *Journal of technology management & innovation*, 6(3), 13-30. <https://doi.org/10.1080/10400410802059424>
- Dantas, R. M., Aftab, H., Aslam, S., Majeed, M. U., Correia, A. B., Qureshi, H. A., & Lucas, J. L. (2022). Empirical Investigation of Work-Related Social Media Usage and Social-Related Social Media Usage on Employees' Work Performance. *Behavioral Sciences*, 12(8), 297. <https://doi.org/10.3390/bs12080297>
- Davis, M. A. (2009). Understanding the relationship between mood and creativity: A meta-analysis. *Organizational behavior and human decision processes*, 108(1), 25-38.
- Eid, M. I., & Al-Jabri, I. M. (2016). Social networking, knowledge sharing, and student learning: The case of university students. *Computers & Education*, 99, 14-27. <https://doi.org/10.1016/j.compedu.2016.04.007>
- Erickson, T., & Kellogg, W. A. (2000). Social translucence: an approach to designing systems that support social processes. *ACM transactions on computer-human interaction (TOCHI)*, 7(1), 59-83.
- Eschleman, K. J., Madsen, J., Alarcon, G., & Barelka, A. (2014). Benefiting from creative activity: The positive relationships between creative activity, recovery experiences, and performance-related outcomes. *Journal of Occupational and Organizational Psychology*, 87(3), 579-598. <https://doi.org/10.1111/joop.12064>

- Etemadi, R., Hon, C. K., Murphy, G., & Manley, K. (2020). The use of social media for work-related knowledge sharing by construction professionals. *Architectural Engineering and Design Management*, 16(6),426-440. <https://doi.org/10.1080/17452007.2019.1688637>
- Gruber, D. A., Smerek, R. E., Thomas-Hunt, M. C., & James, E. H. (2015). The real-time power of Twitter: Crisis management and leadership in an age of social media. *BusinessHorizons*, 58(2),163-172. <https://doi.org/10.1016/j.bushor.2014.10.006>
- Guilford, J. P. (1967). Creativity: Yesterday, today and tomorrow. *The Journal of Creative Behavior*, 1(1), 3-14.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European business review*, 31(1), 2-24.
- Hemsley, J., & Mason, R. M. (2012, January). The nature of knowledge in the social media age: Implications for knowledge management models. In 2012 45th Hawaii International Conference on System Sciences (pp. 3928-3937). IEEE.
- Henderson, A., & Bowley, R. (2010). Authentic dialogue? The role of “friendship” in a social media recruitment campaign. *Journal of Communication Management*. <https://doi.org/10.1108/13632541011064517>
- Hutchinson, A. (2019). Instagram stories is now being used by 500 million people daily. *Social Media Today*, 31, 2019.
- Islam, M. Z., Jasimuddin, S. M., & Hasan, J. (2015). Organizational culture, structure, technology infrastructure and knowledge sharing: Empirical evidence from MNCs based in Malaysia. *Vine*. <https://doi.org/10.1108/VINE-05-2014-0037>
- Ismail, H. N., Iqbal, A., & Nasr, L. (2019). Employee engagement and job performance in Lebanon: the mediating role of creativity. *International Journal of Productivity and Performance Management*, 68(3), 506-523. <https://doi.org/10.1108/IJPPM-02-2018-0052>
- Jafar, R. M. S., Geng, S., Ahmad, W., Niu, B., & Chan, F. T. (2019). Social media usage and employee’s job performance: The moderating role of social media rules. *Industrial Management & Data Systems*, 119(9), 1908-1925.
- Janssen, O., & Giebels, E. (2013). When and why creativity-related conflict with coworkers can hamper creative employees' individual job performance. *European Journal of Work and Organizational Psychology*, 22(5), 574-587. <https://doi.org/10.1080/1359432X.2012.669524>

- Janssen, O., & Van Yperen, N. W. (2004). Employees' goal orientations, the quality of leader-member exchange, and the outcomes of job performance and job satisfaction. *Academy of management journal*, 47(3), 368-384.
- Jalali, Z., & Heidari, A. (2016). The relationship between happiness, subjective well-being, creativity and job performance of primary school teachers in Ramhormoz city. *International Education Studies*, 9(6), 45-52.
- Kaplan, A. M., & Haenlein, M. (2010). Users of the world, unite! The challenges and opportunities of Social Media. *Business horizons*, 53(1), 59-68. doi:10.1016/j.bushor.2009.09.003
- Karikari, S., Osei-Frimpong, K., & Owusu-Frimpong, N. (2017). Evaluating individual level antecedents and consequences of social media use in Ghana. *Technological Forecasting and Social Change*, 123, 68-79. <https://doi.org/10.1016/j.techfore.2017.06.023>
- Kenny, D. A. (2008). Reflections on mediation. *Organizational research methods*, 11(2), 353-358.
- Kuvaas, B. (2006). Performance appraisal satisfaction and employee outcomes: mediating and moderating roles of work motivation. *The International Journal of Human Resource Management*, 17(3), 504-522.
- Kuvaas, B., Buch, R., & Dysvik, A. (2016). Performance management: Perceiving goals as invariable and implications for perceived job autonomy and work performance. *Human Resource Management*, 55(3), 401-412.
- Kuzu, Ö. H., & Özilhan, D. (2014). The effect of employee relationships and knowledge sharing on employees' performance: An empirical research on service industry. *Procedia-Social and Behavioral Sciences*, 109, 1370-1374.
- Kwahk, K. Y., & Park, D. H. (2016). The effects of network sharing on knowledge-sharing activities and job performance in enterprise social media environments. *Computers in Human Behavior*, 55, 826-839. <https://doi.org/10.1016/j.chb.2015.09.044>
- Leonardi, P. M. (2014). Social media, knowledge sharing, and innovation: Toward a theory of communication visibility. *Information systems research*, 25(4), 796-816. <https://doi.org/10.1287/isre.2014.0536>
- Lim, S. E. (2021). Knowledge sharing in hospitality organizations: A meta-analysis. *International Journal of Hospitality Management*, 95, 102940.

- Lin, H. F. (2007). Knowledge sharing and firm innovation capability: an empirical study. *International Journal of manpower*, 28(3/4), 315-332.
- Lin, S. W., & Lo, L. Y. S. (2015). Mechanisms to motivate knowledge sharing: integrating the reward systems and social network perspectives. *Journal of Knowledge Management*. <https://doi.org/10.1108/JKM-05-2014-0209>
- Marwick, A. D. (2001). Knowledge management technology. *IBM systems journal*, 40(4), 814-830.
- McFarland, L. A., & Ployhart, R. E. (2015). Social media: A contextual framework to guide research and practice. *Journal of applied psychology*, 100(6), 1653. <https://doi.org/10.1037/a0039244>
- Madjar, N., Oldham, G. R., & Pratt, M. G. (2002). There's no place like home? The contributions of work and nonwork creativity support to employees' creative performance. *Academy of Management journal*, 45(4), 757-767. <https://doi.org/10.5465/3069309>
- Majchrzak, A., Faraj, S., Kane, G. G., & Azad, B. (2013). The contradictory influence of social media affordances on online communal knowledge sharing. *Journal of Computer-Mediated Communication*, 19(1), 38-55.
- Malita, L. (2011). Social media time management tools and tips. *Procedia computer science*, 3, 747-753. <https://doi.org/10.1016/j.procs.2010.12.123>
- Mathis, R. L., Jackson, J. H., & Valentine, S. R. (2015). *Human resource management: Essential perspectives*. Cengage Learning.
- Meshi, D., Morawetz, C., & Heekeren, H. R. (2013). Nucleus accumbens response to gains in reputation for the self relative to gains for others predicts social media use. *Frontiers in human neuroscience*, 439.
- Moqbel, M., Nevo, S., & Kock, N. (2013). Organizational members' use of social networking sites and job performance: An exploratory study. *Information Technology & People*. <https://doi.org/10.1108/ITP-10-2012-0110>
- Motowidlo, S. J. (2003). Job performance. *Handbook of psychology: Industrial and organizational psychology*, 12(4), 39-53.
- Muntiga, D. G., Moorman, M., & Smit, E. G. (2011). Exploring motivations for brandrelated social media use. *International Journal of Advertising*, 30(1), 13-46.
- Nakakoji, K. (2005). Seven issues for creativity support tool researchers. *Creativity support tools*.

- Ngai, E. W., Tao, S. S., & Moon, K. K. (2015). Social media research: Theories, constructs, and conceptual frameworks. *International journal of information management*, 35(1), 33-44. <https://doi.org/10.1016/j.ijinfomgt.2014.09.004>
- Nisar, T. M., Prabhakar, G., & Strakova, L. (2019). Social media information benefits, knowledge management and smart organizations. *Journal of Business Research*, 94, 264-272.
- Nodari, F., Oliveira, M., & Maçada, A. C. G. (2016). Organizational performance through the donation and collection of interorganizational knowledge. *VINE Journal of Information and Knowledge Management Systems*, 46(1), 85-103.
- Nooshinfard, F., & Nemati-Anaraki, L. (2014). Success factors of inter-organizational knowledge sharing: a proposed framework. *The Electronic Library*. <https://doi.org/10.1108/EL-02-2012-0023>
- Oldham, G. R., & Cummings, A. (1996). Employee creativity: Personal and contextual factors at work. *Academy of management journal*, 39(3), 607-634. <https://doi.org/10.5465/256657>
- Osimo, D. (2008). Web 2.0 in government: Why and how. Institute for Prospective Technological Studies (IPTS), JRC. European Commission, EUR, 23358.
- Panahi, S., Watson, J., & Partridge, H. (2012). Social media and tacit knowledge sharing: Developing a conceptual model. *World academy of science, engineering and technology*, 64, 1095-1102.
- Pang, N., & Woo, Y. T. (2020). What about WhatsApp? A systematic review of WhatsApp and its role in civic and political engagement. *First Monday*.
- Parveen, F., Jaafar, N.I. and Ainin, S. (2015), "Social media usage and organizational performance: reflections of Malaysian social media managers", *Telematics and Informatics*, Vol. 32 No. 1, pp. 67-78
- Pee, L. G., & Lee, J. (2015). Intrinsically motivating employees' online knowledge sharing: Understanding the effects of job design. *International Journal of Information Management*, 35(6), 679-690
- Peppler, K. A., & Solomou, M. (2011). Building creativity: Collaborative learning and creativity in social media environments. *On the Horizon*. <https://doi.org/10.1108/10748121111107672>

- Quan-Haase, A., & Young, A. L. (2010). Uses and gratifications of social media: A comparison of Facebook and instant messaging. *Bulletin of science, technology & society*, 30(5), 350-361.
- Robbins, SP (2003). *Perilaku organisasi* (edisi ke-10). San Diego: Prentice Hall.
- Sarstedt, M., Hair Jr, J. F., Cheah, J. H., Becker, J. M., & Ringle, C. M. (2019). How to specify, estimate, and validate higher-order constructs in PLS-SEM. *Australasian marketing journal*, 27(3), 197-211.
- Schivinski, B., Christodoulides, G., & Dabrowski, D. (2016). Measuring consumers' engagement with brand-related social-media content: Development and validation of a scale that identifies levels of social-media engagement with brands. *Journal of advertising research*, 56(1), 64-80.
- Serenko, A., & Bontis, N. (2016). Negotiate, reciprocate, or cooperate? The impact of exchange modes on inter-employee knowledge sharing. *Journal of Knowledge Management*, 20(4), 687-712. <https://doi.org/10.1108/JKM-10-2015-0394>
- Shahzad, K., Bajwa, S. U., Siddiqi, A. F. I., Ahmad, F., & Raza Sultani, A. (2016). Integrating knowledge management (KM) strategies and processes to enhance organizational creativity and performance: An empirical investigation. *Journal of modelling in management*, 11(1), 154-179.
- Shalley, C. E., Zhou, J., & Oldham, G. R. (2004). The effects of personal and contextual characteristics on creativity: Where should we go from here?. *Journal of management*, 30(6), 933-958. <https://doi.org/10.1016/j.jm.2004.06.007>
- Shami, N. S., Nichols, J., & Chen, J. (2014, April). Social media participation and performance at work: a longitudinal study. In *Proceedings of the SIGCHI conference on human factors in computing systems* (pp. 115-118).
- Shin, S. J., & Zhou, J. (2003). Transformational leadership, conservation, and creativity: Evidence from Korea. *Academy of management Journal*, 46(6), 703-714. <https://doi.org/10.5465/30040662>
- Sigala, M., & Chalkiti, K. (2015). Knowledge management, social media and employee creativity. *International Journal of Hospitality Management*, 45, 44-58.
- Šliogerienė, J., & Valūnaitė-Oleškevičienė, G. (2017). Evoking teacher creativity while using social media. *Creativity studies*, 10(1), 84-96. <http://dx.doi.org/10.3846/23450479.2017.1306808>

- Snelson, C. (2011). YouTube across the disciplines: A review of the literature. *MERLOT Journal of Online learning and teaching*.
- Sranamkam, T. (2012). Development of web-based instruction model using social media application to enhance knowledge management skills on computer tablet for teachers. *Procedia-Social and Behavioral Sciences*, 69, 1477-1480. <https://doi.org/10.1016/j.sbspro.2012.12.088>
- Stein, M. I. (1953). Creativity and culture. *The journal of psychology*, 36(2), 311-322. <https://doi.org/10.1080/00223980.1953.9712897>
- Stohl, C., Stohl, M., & Leonardi, P. M. (2016). Digital age| managing opacity: Information visibility and the paradox of transparency in the digital age. *International Journal of Communication*, 10, 15.
- Suh, T., & Shin, H. (2005). Creativity, job performance and their correlates: a comparison between nonprofit and profit-driven organizations. *International Journal of Nonprofit and Voluntary Sector Marketing*, 10(4), 203-211. <https://doi.org/10.1002/nvsm.31>
- Sujatha, R., & Krishnaveni, R. (2018). Knowledge creating ba as a determinant of work performance of employees: An empirical analysis among pump manufacturing firms in South India. *Asia Pacific Management Review*, 23(1), 45-52.
- Suliyanto (2018). *Metode Penelitian Bisnis untuk Skripsi, Tesis, & Disertasi*. Yogyakarta: ANDI
- Swift, P. E., & Hwang, A. (2013). The impact of affective and cognitive trust on knowledge sharing and organizational learning. *The Learning Organization*. <https://doi.org/10.1108/09696471311288500>
- Tajvidi, R., & Karami, A. (2021). The effect of social media on firm performance. *Computers in Human Behavior*, 115, 105174.
- Tierney, P., Farmer, S. M., & Graen, G. B. (1999). An examination of leadership and employee creativity: The relevance of traits and relationships. *Personnel psychology*, 52(3), 591-620. <https://doi.org/10.1111/j.1744-6570.1999.tb00173.x>
- Toban, C., & Sjahrudin, H. (2016). The antecedent and consequence of Organizational Commitment and Job Satisfaction. *Journal of Business and Management Sciences*, 4(2), 26-33.
- Torrance, E. P. (1987). Teaching for creativity. *Frontiers of creativity research: Beyond the basics*, 189, 215.

- Treem, J. W., & Leonardi, P. M. (2013). Social media use in organizations: Exploring the affordances of visibility, editability, persistence, and association. *Annals of the International Communication Association*, 36(1), 143-189. <https://doi.org/10.1080/23808985.2013.11679130>
- Treem, J. W., Leonardi, P. M., & Van den Hooff, B. (2020). Computer-mediated communication in the age of communication visibility. *Journal of Computer-Mediated Communication*, 25(1), 44-59. <https://doi.org/10.1093/jcmc/zmz024>
- Van Den Hooff, B., & De Ridder, J. A. (2004). Knowledge sharing in context: the influence of organizational commitment, communication climate and CMC use on knowledge sharing. *Journal of knowledge management*, 8(6), 117-130. <https://doi.org/10.1108/13673270410567675>
- Van Zoonen, W., Verhoeven, J. W., & Vliegthart, R. (2017). Understanding the consequences of public social media use for work. *European Management Journal*, 35(5), 595-605. <https://doi.org/10.1016/j.emj.2017.07.006>
- Velmurugan, M., Kogilah, N., & Devnaga, R. (2010). Knowledge sharing in virtual teams in malaysia: Its benefits and barriers. *Journal of Information & Knowledge Management*, 9(02), 145-159.
- Viswesvaran, C., & Ones, D. S. (2000). Perspectives on models of job performance. *International Journal of Selection and Assessment*, 8(4), 216-226. <https://doi.org/10.1111/1468-2389.00151>
- Wang, J., Gwebu, K., Shanker, M., & Troutt, M. D. (2009). An application of agent-based simulation to knowledge sharing. *Decision Support Systems*, 46(2), 532-541. <https://doi.org/10.1016/j.dss.2008.09.006>
- Willey, L., White, B. J., Domagalski, T., & Ford, J. C. (2012). Candidate-screening, information technology and the law: Social media considerations. *Issues in Information Systems*, 13(1), 300-309.
- Witherspoon, C. L., Bergner, J., Cockrell, C., & Stone, D. N. (2013). Antecedents of organizational knowledge sharing: a meta-analysis and critique. *Journal of Knowledge Management*. <https://doi.org/10.1108/13673271311315204>
- Yue, C. A. (2022). Exploring Employees' After-Hour Work Communication on Public Social Media: Antecedents and Outcomes. *Social Science Computer Review*, 08944393211055322.
- Yu, F., Peng, T., Peng, K., Zheng, S. X., & Liu, Z. (2016). The Semantic Network Model of creativity: Analysis of online social media data. *Creativity Research Journal*, 28(3), 268-274.

Zivnuska, S., Carlson, J. R., Carlson, D. S., Harris, R. B., & Harris, K. J. (2019). Social media addiction and social media reactions: The implications for job performance. *The Journal of social psychology*, 159(6), 746-760.

