

## CHAPTER V

### CONCLUSION

#### A. Conclusion

1. Business Actors are already responsible as stipulated in Article 62 paragraph (2) *juncto* Article 11 letter b Law Number 8 of 1999 concerning Consumer Protection, this is stated in the Judge's Decision Rule contained in the Bandung District Court Decision Number 930/Pid.Sus/2021/PN.Bdg.
2. Legal consequences for the actions of Business Actors who have traded goods ex flooded with hidden defects are Business Actors declared guilty of violating the provisions contained in Article 62 paragraph (2) *juncto* Article 11 letter b Law Number 8 of 1999 concerning Consumer Protection, so that Business Actors are given criminal sanctions in the form of imprisonment for 8 (eight) months.

#### B. Suggestion

1. The public as potential consumers should increase their awareness of the goods circulating in the market, and be careful about the goods they will use or consume.
2. Business actors must have good faith in carrying out their business activities, and must provide correct, clear and honest information regarding the condition and guarantee of goods and/or services as well as provide an explanation of use, repair and maintenance.