

REFERENCES

- Andhika, A. (2019) 'Penggunaan Video Promosi Wisata Melalui Youtube untuk Meningkatkan Daya Tarik Wisatawan ke Provinsi Kalimantan Selatan', *Muttakalimin: Jurnal Ilmu Komunikasi*.
- Creswell, J. W. (2014). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*. SAGE Publications.
- Joseph, R., & Mendez, N. (2017). Understanding documentation in nursing practice: a concept analysis. *Journal of advanced nursing*.
- Mao, Z. (2012). *English for Tourism: A Necessity for Chinese Tour Guides*. English Language Teaching.
- Menggo, S., Su, Y. R., & Taopan, R. A. (2022). *Pelatihan Bahasa Inggris Pariwisata Di Desa Wisata Meler*. Widya Laksana.
- Mahardika, R. (2014), 'Identification of Student Misconceptions Using Certainty Of Response Index (CRI) and Concept Cell Diagnosis Interviews', *Universitas Islam Negeri Hidayatullah*.
- Nugroho, S.P. (2014). *Metodologi Penelitian Kualitatif*. Pustaka Pelajar.
- Pujaastawa, I. B. G. (2016). *Teknik wawancara dan observasi untuk pengumpulan bahan informasi*. Universitas Udayana.
- Richards, J. C., & Hull, J. (2014). *English for tourism: An introduction*. Cambridge University Press.
- Ramadhan, Fajri. (2022). *Making English Video to Promote Tourist Attractions Manager by KPH Banyumas*. Universitas Jenderal Soedirman.
- Wiratno, T. & Santosa, R. (2014), 'Bahasa, Fungsi Bahasa, dan Konteks Sosial', *Modul Pengantar Linguistik Umum*.
- Winston, B. (2000). *Media Technology and Society: A History From the Telegraph to the Internet*. Routledge.
- Widyawati, Eka Septi. (2022). *Producing English Guidance Book Of Customer Service At PT Angkasa Pura I, Yogyakarta International Airport (YIA), Kulon Progo*. Universitas Jenderal Soedirman.