

KEPATUHAN HUKUM TENAGA KEFARMASIAN TERHADAP STANDAR
PELAYANAN MINIMAL KEFARMASIAN RUMAH SAKIT DALAM
PELAYANAN KEFARMASIAN (STUDI DI RSUD DR. R. GOETENG
TAROENADIBRATA PURBALINGGA)

ABSTRAK

Penelitian ini bertujuan untuk mengetahui kepatuhan hukum tenaga kefarmasian terhadap standar pelayanan minimal kefarmasian rumah sakit dalam pelayanan kefarmasian di Rumah Sakit Umum Daerah Dr. R. Goeteng Taroenadibrata Purbalingga dan faktor yang cenderung memengaruhi kepatuhan hukum tenaga kefarmasian terhadap standar pelayanan minimal kefarmasian rumah sakit dalam pelayanan kefarmasian di Rumah Sakit Umum Daerah Dr. R. Goeteng Taroenadibrata Purbalingga.

Penelitian ini menggunakan metode penelitian kuantitatif dengan pendekatan yuridis sosiologis, dan spesifikasi penelitian deskriptif. Lokasi penelitian ini di Rumah Sakit Umum Daerah Dr. R. Goeteng Taroenadibrata Purbalingga dengan responden sebanyak 30 (tiga puluh) orang tenaga kefarmasian. Pengambilan sampel melalui metode *simple random sampling*. Data yang digunakan meliputi data primer dan data sekunder yang diperoleh dengan metode angket, dokumenter dan kepustakaan. Pengolahan data secara *coding*, *editing*, dan tabulasi. Analisis data kuantitatif menggunakan metode analisis isi dan analisis perbandingan.

Hasil penelitian menunjukkan bahwa tingkat kepatuhan hukum tenaga kefarmasian terhadap standar pelayanan minimal kefarmasian rumah sakit dalam pelayanan kefarmasian di Rumah Sakit Umum Daerah Dr. R. Goeteng Taroenadibrata Purbalingga adalah tinggi. Hal ini dibuktikan dengan hasil penelitian terhadap 5 (lima) indikator meliputi tingginya kepatuhan hukum terhadap waktu tunggu pelayanan obat jadi, tingginya kepatuhan hukum terhadap waktu tunggu pelayanan obat racikan, tingginya kepatuhan hukum terhadap tidak adanya kejadian kesalahan pemberian obat, tingginya kepuasan pelanggan, tingginya kepatuhan hukum terhadap penulisan resep sesuai formularium. Faktor-faktor yang cenderung memengaruhi kepatuhan hukum tenaga kefarmasian terhadap standar pelayanan minimal kefarmasian rumah sakit dalam pelayanan kefarmasian di Rumah Sakit Umum Daerah Dr. R. Goeteng Taroenadibrata Purbalingga meliputi faktor kedisiplinan kerja, fasilitas kerja, dan masa kerja.

Kata Kunci : *Kepatuhan Hukum; Standar Pelayanan Minimal Kefarmasian; Kedisiplinan; Fasilitas; Masa Kerja*

PHARMACEUTICAL LEGAL COMPLIANCE ON THE MINIMUM SERVICE
STANDARD OF HOSPITAL PHARMACY IN PHARMACEUTICAL
SERVICES (STUDY IN DR. R. GOETENG HOSPITAL, TAROENADIBRATA
PURBALINGGA)

ABSTRACT

This study aims to determine the legal compliance of pharmacy staff towards the minimum service standards of pharmaceutical pharmacy in pharmacy services at the Regional General Hospital Dr. R. Goeteng Taroendibrata Purbalingga and factors that tend to influence the legal compliance of pharmacy staff to the minimum service standards of pharmaceutical pharmacy in pharmacy services at the Dr. General Hospital. R. Goeteng Taroendibrata Purbalingga.

This research uses quantitative research methods with a sociological juridical approach, and descriptive research specifications. The location of this research was at the Regional General Hospital Dr. R. Goeteng Taroendibrata Purbalingga with respondents of 30 (thirty) pharmacy staff. Sampling through simple random sampling method. The data used include primary data and secondary data obtained by questionnaire, documentary and library methods. Processing data in coding, editing, and tabulation. Quantitative data analysis using the method of content analysis and comparative analysis.

The results of the study showed that the level of legal compliance of diffraction personnel towards the minimum service standards of pharmaceutical pharmacy in pharmacy services at the Regional General Hospital Dr. R. Goeteng Taroendibrata Purbalingga is high. This is evidenced by the results of research on 5 (five) indicators including the high legal compliance with finished drug service waiting time, high legal compliance with concocted drug service time, high legal compliance with the absence of drug delivery errors, high customer satisfaction, high compliance the law for prescription writing in accordance with the formulary. Factors that tend to influence the legal compliance of pharmacy staff towards minimum service standards of pharmaceutical pharmacy in pharmacy services at Dr. Regional General Hospital R. Goeteng Taroendibrata Purbalingga includes work discipline, work facilities, and years of service.

Keywords: *Legal Compliance; Pharmacy Minimum Service Standards; Discipline; Facilities; Years of service*

