

ABSTRAK

Penelitian ini bertujuan untuk mengetahui pengaruh literasi komputer, dukungan manajemen puncak, kompleksitas terhadap sikap menggunakan rekam medis elektronik di RSGM Unsoed. Penelitian ini merupakan penelitian kuantitatif dengan rancangan *cross sectional*. Pengumpulan data diperoleh melalui pengisian kuesioner dengan jumlah responden 65 orang yang dianalisis menggunakan SEM-PLS. Hasil penelitian ini menunjukkan bahwa: (1) Literasi komputer berpengaruh positif terhadap sikap menggunakan rekam medis elektronik.; (2) Dukungan manajemen puncak berpengaruh positif terhadap sikap menggunakan rekam medis elektronik; (3) Kompleksitas berpengaruh negatif terhadap sikap menggunakan rekam medis elektronik; (4) Literasi komputer berpengaruh positif terhadap sikap menggunakan RME melalui persepsi kemudahan penggunaan; (5) Manajemen puncak berpengaruh positif terhadap sikap menggunakan RME melalui persepsi kemudahan penggunaan; (6) Kompleksitas berpengaruh negatif terhadap sikap menggunakan RME melalui persepsi kemudahan penggunaan; dan (7) Persepsi kemudahan penggunaan berpengaruh positif terhadap sikap menggunakan RME. Implikasi dari penelitian ini yaitu perlu dilakukan tindak lanjut dan langkah perbaikan dalam hal literasi komputer, dukungan manajemen puncak, kompleksitas terhadap sikap menggunakan rekam medis elektronik, sehingga persentasi penggunaan rekam medis elektronik di RSGM Unsoed dapat lebih meningkat.

Kata Kunci: *Literasi komputer, Dukungan manajemen puncak, Kompleksitas, Sikap, Rekam Medis Elektronik, SEM-PLS*

ABSTRACT

The present research aims to determine the effect of computer literacy, top management support, complexity on attitudes using electronic medical records at RSGM Unsoed. Data collection of this quantitative research with a cross sectional design was obtained by filling out questionnaires with a total of 65 respondents and then analyzed using SEM-PLS. The results of this study showed that: (1) Computer literacy has a positive effect on attitudes towards using electronic medical records; (2) Top management support has a positive effect on attitudes towards using electronic medical records; (3) Complexity has a negative effect on attitudes towards using electronic medical records; (4) Computer literacy has a positive effect on attitudes towards using electronic medical records through perceived ease of use; (5) Top management has a positive influence on attitudes towards using electronic medical records through perceived ease of use; (6) Complexity has a negative effect on attitudes towards using electronic medical records through perceived ease of use; (7) Perceived ease of use has a positive effect on attitudes towards using electronic medical records. The implication of this research is that follow-up and improvement steps need to be taken in terms of computer literacy, top management support, complexity of attitudes using electronic medical records, so that the percentage of electronic medical record use at RSGM Unsoed can be further increased.

Keywords: *Computer literacy, Top management support, Complexity, Attitudes, Electronic Medical Records, SEM-PLS*