

## CHAPTER V

### CLOSING

#### A. Conclusion

Based on the research, the following conclusions can be obtained:

1. Telemedicine services between health care facilities and the community in health services at Sari Asih Hospital, Tangerang City have been well implemented. This can be measured by the following parameters:
  - a. The good implementation of telemedicine in teleradiology services which includes facilities, infrastructure, and digital file delivery, and features contained in the telemedicine service website; and
  - b. The good implementation of telemedicine in clinical teleconsultation services includes registration on the website, consultation via WhatsApp and video call, distribution of drugs to patients via online motorcycle taxis, and monitoring if they experience ongoing health problems.
2. Factors that tend to influence the implementation of telemedicine law between health care facilities and the community in health services at Sari Asih Hospital, Tangerang City are legal factors, law enforcement factors, facilities, community factors, and cultural factors.

#### B. Advice

1. The Minister of Health is expected to immediately draft a Minister of Health Regulation on the implementation of telemedicine between health care facilities and the community.
2. Sari Asih Hospital Tangerang City is expected to provide earphones for each

laptop/computer used for telemedicine.

3. Telemedicine patients are expected to prepare themselves in a place of residence with a good internet network.

