

CHAPTER V

CONCLUSION AND SUGGESTION

5.1 Conclusion

From the experience of this job training, it can be concluded that Owabong Waterpark has provided their visitors with great attractions, facilities and services they have. However, Owabong Waterpark paid less attention to their foreign visitors, such as did not provide an English information anywhere.

The result of this job training is to give an easy-accessible information for the visitor of Owabong Waterpark, to increase the services of Owabong Waterpark for their visitors, and to attract more foreign visitors with bilingual information of every attraction at Owabong Waterpark Purbalingga.

5.2 Suggestion

Based on this job training report and the experience from the writer, there are several suggestions that may improve the services at Owabong Waterpark. The first suggestion is hiring some staff and lifeguard with the capability of speaking English and placing them in the key area of Owabong Waterpark, namely Entrance and Exit gate. This suggestion may help the foreign visitor to easily understand any information given by the staff.

The second suggestion is to always updating and mentioning every information at Owabong Waterpark, to avoid any issue with the visitor. Such as informing the visitor that to access Coralia area or Hot springs area, they need to paid additional entry ticket at the checkpoint. Also, if there is any newly added attraction at Owabong Waterpark, the visitor may not notice. Therefore, update and mention any additional information regarding the attractions and facilities were needed.