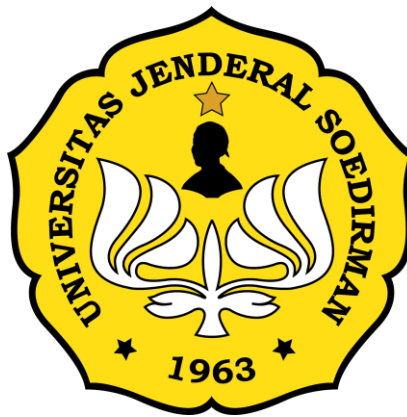


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**Lean Six Sigma Approach in Determining Priorities for Service
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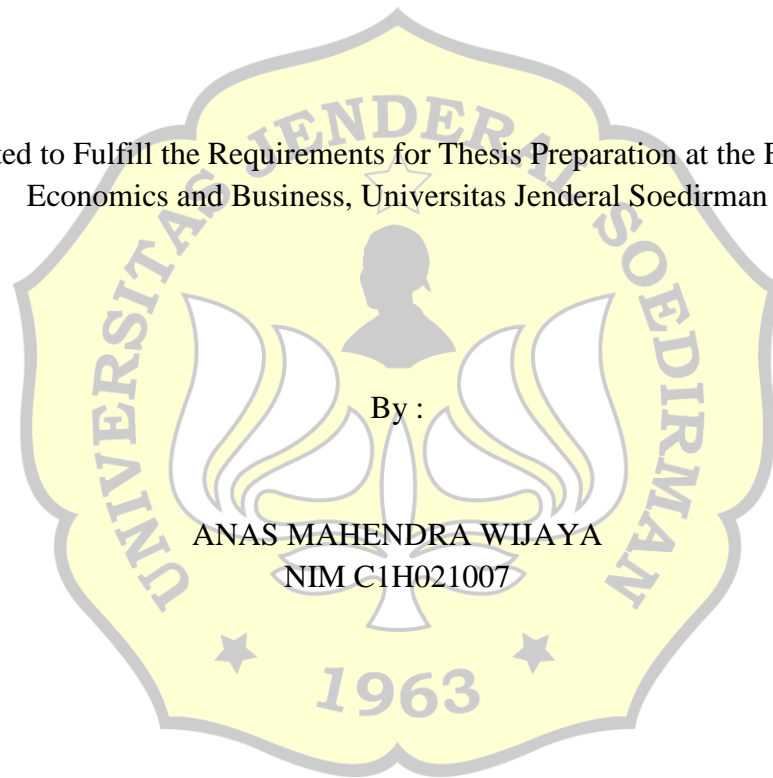
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