

CHAPTER V

CONCLUSION AND SUGESTION

A. Conclusion

Based on the experience that has been obtained during this job training, it can be concluded that New Small World's is a great option to choose for tourist destination. It also provided their visitor a great attraction, experience that can be obtained by watching many interesting miniatures of buildings, monument and landmark from around the world. However, New Small World's the information in the New Small World's is only provided in Indonesian and does not add English information on their description board.

The purpose of this job training is to provide information about each miniature to visitors in two languages, to attract more visitors to New Small World's and to make New Small World's more popular with a wider audience, to enhance the service value of New Small World's, and to make the visitor have a better experience by visiting New Small World's.

B. Suggestion

Based on the experiences when the author had while held this job training report, there are several suggestions that may improve the New Small World. New Small World should consider adding more staff who are always available and ready to help visitors, especially when they seem confused or unsure about something. Having helpful staff around can really improve the visitor experience by making people feel more welcome and supported. In addition, any parts of the facilities that are damaged or have faded colors should be repaired or repainted, so that the area looks well-maintained and attractive. This would help create a more comfortable and enjoyable environment for everyone visiting New Small World.