

CHAPTER V

CONCLUSION AND SUGGESTION

A. Conclusion

The author completed the job training at Bank Mandiri Area Purwokerto, and although the author did not come from a banking background major, the author got valuable experiences that helps to improve such as teamwork, communication, customer service, marketing, and content creation. These experiences helped the author to improves the problem-solving abilities and confidence in professional work. One of the most aspects that helped to improve author was the problem-solving abilities that helped author to professional growth better. The internship allowed the author to grow personally and professionally with the valuable experiences and embracing new challenges by engage in collaboration with professional work environment.

B. Suggestion

After doing this internship program, the author suggestion is about the importance of having confidence. Internship program is a professional work experience that help to both personal growth and personal performance. Confidence allows individuals to take initiative, contribute, and overcoming hesitation of fear making mistake by learn from the experiences. The author believes that when facing new challenges, ability to learn and adapt is essential. Having confidence means willing to try and grow through the process. Therefore, the author encourages everyone that will be join internship or new workplace to be confidence with themselves and making the most out of every opportunity.