

## **CHAPTER V**

### **CONCLUSION AND SUGGESTION**

#### **A. Conclusion**

Based on the job training implementation from August 20th to December 22th 2024 at Monumen Yogya Kembali, it can be concluded that the author got a memorable experience as a tour guide intern. The daily responsibilities helped the author to improve English skill, adaptability, public speaking, communication, crowd control management, leadership, graphic design, and teamwork. Moreover, there were many obstacles during the job training implementation, such as limited historical knowledge, incomplete photo archives, and translation difficulties. The author managed to overcome them by learning more about historical knowledge, asking staff for help, practicing design skills, and consulting with supervisors to ensure translation accuracy.

Beside the job training implementation, the author concluded that improving the e-booklet and made it in bilingual form helped visitors to understand the collection's description through their own device, especially foreign tourists. This bilingual e-booklet was made with an attractive design and the author ensured the accuracy of the translation. The visitors could scan the QR code to access the bilingual e-booklet in the front desk.

#### **B. Suggestion**

Based on the experience, the author has some suggestions for Monumen Yogya Kembali for future improvement. It is recommended to provide a more structured onboarding guide. Delivering job descriptions,

staff contact lists, and expectations would help new interns adapt more quickly and independently. Providing weekly or monthly evaluations would also help interns improve their skills and fix any mistakes.

To overcome the limitations of the archive, it is recommended to start taking documentation for museum collections that have not yet been documented. This will not only facilitate access to information in the future but also support preservation and research activities. Hopefully, the bilingual e-booklet could give an optimal impact and help the foreign tourists during their visit to the museum.

