

## DAFTAR PUSTAKA

### Buku:

- Davis, F. D. (1986). *A technology acceptance model for empirically testing new end-user information systems: theory and results*. Thesis (Ph. D.)--Massachusetts Institute of Technology, Sloan School of Management, 1986.
- Miles, M. B. ... Saldana, J. (2014). *Qualitative Data Analysis A Methods Sourcebook*. SAGE Publications Inc.
- Nawawi, H. (2005). *Manajemen Strategik Organisasi Non Profit*. Gadjah Mada University Press.
- Sinambela, P. (2010). *Reformasi Pelayanan Publik*. Bumi Aksara.
- Siagian, S. P. (2008). *Manajemen Sumber Daya Manusia*. Bumi Aksara.
- Syafie, I. K. (2006). *Ilmu Administrasi Publik*. PT. Rineka Cipta.
- Sugiyono. (2013). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Alfabeta.
- Rogers, E. M. (1995). *DIFFUSION OF INNOVATIONS*. New York: Free Press.
- Moleong, L. J. (2012). *Metodologi Penelitian Kualitatif (Edisi Revisi)*. PT. Remaja Rosdakarya.
- Ji, H., & Liang, Y. (2016). Exploring the Determinants Affecting E-Government Cloud Adoption in China. *International Journal of Business and Management*, 11(4), 81. <https://doi.org/10.5539/ijbm.v11n4p81>
- Usman, H. (2008). *Manajemen Teori, Praktik, dan Riset Pendidikan*. Bumi Aksara.
- Moenir, A. S. (2010). *Manajemen pelayanan umum di Indonesia*. Bumi Aksara.
- Arikunto, S. (2010). *Prosedur Penelitian Suatu Pendekatan Praktik*. Rineka Cipta.
- Dwiyanto, A. (2006). *Mewujudkan Good Geovernance Melalui Pelayanan Publik*. UGM Press.
- Sugiyono. (2015). *Metode Penelitian Pendidikan (Pendekatan Kuantitatif, Kualitatif dan R&D)*. Alfabeta.
- Khalil, M. A. ... Chaudhry, V. (2002). *The E-Government Handbook for Developing Countries*. InfoDev The World Bank Group.

- Amiruddin ... Buana, I. K. S. (2023). *Tinjauan Strategis Keamanan Siber Indonesia: Teknologi Cloud dan Tata Kelola Data*. Politeknik Siber dan Sandi Negara Press.
- Herujito, Y. M. (2001). *Dasar-Dasar Manajemen*. PT Grasindo.
- Sutrisno, H. (2015). *Metodologi Research (Cetakan kedua)*. Pustaka Pelajar.
- Sutopo, H. B. (2012). *Metodologi penelitian kualitatif: Dasar teori dan terapannya dalam penelitian*. Pustaka Pelajar.
- Sugiyono. (2019). *Metode penelitian kuantitatif, kualitatif, dan R&D*. Alfabeta.
- CSIS Indonesia. (2022). *Terbang Tinggi di Atas “Awan”: Bagaimana Adopsi Teknologi Awan di Sektor Publik Meningkatkan Pembangunan Ekonomi Indonesia*.
- Ramdhania, P. Y. ... Agustini, P. (2021). *Dinamika Data Aplikasi Informatika*. Kementerian Komunikasi dan Informatika.
- Makmur, R. T. (2016). *Konseptual & Kontektual Administrasi dan Organisasi Terhadap Kebijakan Publik*. PT. Rafika Aditama.
- Lembaga Administrasi Negara Republik Indonesia. (2021). *Modul Pelayanan Publik Digital Pelatihan Kepemimpinan Pengawas*.
- Sudaryono. (2013). *Metodologi penelitian kualitatif: Teori dan praktik*. Pustaka Pelajar.
- Indrajit, R. E. (2016). *KONSEP DAN STRATEGI ELECTRONIC GOVERNMENT*. Preinexus.
- Pasolong, H. (2019). *Teori Administrasi Publik*. Alfabeta.
- Prabowo, H. ... Suwanda, D. (2022). *Inovasi Pelayanan Melalui Mal Pelayanan Publik*.
- Mustanir, A. (2022). *Pelayanan Publik*. Qiara Media.
- Bhatnagar, S. (2009). *Unlocking E-Government Potential: Concepts, Cases and Practical Insights*. SAGE Publications India Pvt Ltd. <https://doi.org/https://doi.org/10.4135/9781446270202>
- Welchman, L. (2015). *Managing Chaos Digital Governance by Design*. Rosenfeld Media.
- Tornatzky, L., & Fleischer, M. (1990). *The Process of Technology Innovation*.

Cukier, W. (2019). *DEVELOPING CANADA'S DIGITAL-READY PUBLIC SERVICE*. PUBLIC POLICY FORUM.

Rohman, A. (2017). *Dasar dasar manajemen*. Inteligencia Media.

Kavis, M. J. (2014). *Architecting The Cloud: Design Decisions for Cloud Computing Service Models (SaaS, PaaS, AND IaaS)*. John Wiley & Sons, Inc.

Williams, C. ... Hall, I. (2016). *MGMT: Principles of management* (Third Cana). Anne-Marie Taylor. [https://doi.org/10.1007/978-1-4419-5774-0\\_47](https://doi.org/10.1007/978-1-4419-5774-0_47)

Etin Indrayani. (2016). *Konsep, Implementasi dan Perkembangannya di Indonesia*. Institut Pemerintah Dalam Negeri.

*Principles of Management* (2015th ed.). (2015). UNIVERSITY OF MINNESOTA LIBRARIES PUBLISHING.

Robins, S. P. ... Decenzo, D. A. (2020). *Fundamentals of Management* (Eleventh e). Pearson Education Limited.

### **Jurnal:**

Ioannis Nanos, Eugenia Papaioannou, Efthymia Androutsou, V. M. (2019). The role of cloud computing and citizens relationship management in digital government transformation. *Int. J. Internet Marketing and Advertising*, 13(2).

Syarifah Hanum ... Pudy Prima. (2020). Factors Influencing e-Government Adoption (A Case Study of Information System Adoption in PPATK). *IPTEK-KOM*, 22(1).

Liang, Y. ... Chen, J. (2017). Exploring the determinant and influence mechanism of e-Government cloud adoption in government agencies in China. *Government Information Quarterly*, 34(3).

Abied, O. ... Kamal, S. N.-I. M. (2022). Adoption of Cloud Computing in E-Government: A Systematic Literature Review. *Pertanika J. Sci. & Technol*, 30(1).

Hadi, N. J. W. S. P., & Winarno, W. W. (2021). Pemanfaatan Cloud Computing Dalam Implementasi Keterbukaan Informasi di Badan Publik Pemerintah. *Penguatan Inovasi Teknologi Bagi Pemerintah Daerah*, 2.

Ahmed, I. (2020). Technology organization environment framework in cloud computing. *TELKOMNIKA Telecommunication, Computing, Electronics and Control*, 18(2), 717.

- Ali, O. ... Muhammed, S. (2020). Cloud Computing Technology Adoption: An Evaluation of Key Factors in Local Government. *Information Technology & People*.
- Nurrahmanda, A., & Jamilah, R. (2021). Efektivitas SICANTIK CLOUD Pada Pelayanan Publik Perizinan Berbasis E-Government di Kabupaten Purwakarta. *Teknologi Dan Komunikasi Pemerintahan*, 3(2), 31.
- Ramdhan, D. (2023). Digital Transformation In Public Services: Opportunities and Challenges. *Nternational Journal of Education, Information Technology and Others (IJEIT)*, 6(2), 275.
- Mulyono, T. ... Sabtiana, R. (2018). E-Government Berbasis Cloud Computing Pada Pemerintah Daerah. *Jurnal TIKE*, 1(1).
- Qatawneh, N. (2024). Building a framework to drive government systems' adoption of cloud computing through IT knowledge. *Discover Sustainability*, 5.
- Budiman Ade Surya, F. (2018). Strategi Penerapan Cloud Computing Untuk Percepatan Implementasi E-Government Wilayah Rural di Indonesia. *Jurnal Maklumatika*, 4(2).
- Muslim, M. A., & Retno, N. A. (2014). Implementasi Cloud Computing Menggunakan Metode Pengembangan Sistem Agile. *Scientific Journal of Informatics*, 1(1).
- Oktavia, L. ... Muh.Rijal. (2025). PENERAPAN APLIKASI SICANTIK CLOUDDALAM PROSES PELAYANAN PERIZINAN PADA DINAS PENANAMAN MODAL DAN PELAYANAN TERPADU SATU PINTU KOTA KENDARI. *Trajectories of Public Administration*, 2(1).
- Nanos, I., & Amalia Stafyla. (2024). Cloud Computing in Public Administration. *Academic Journal of Politics and Publik Administration*, 1(2).
- Tiago Oliveira ... Mariana Espadanal. (2014). Assessing the determinants of cloud computing adoption: An analysis of the manufacturing and services sectors. *Information & Management*, 51(5).
- Teófilo Branco Jr, Filipe de Sá-Soares, A. L. R. (2017). Key Issues for the Successful Adoption of Cloud Computing. *Procedia Computer Science*, 115–122.
- Sharen Setiawan, & Andreas Gui. (2023). FAKTOR-FAKTOR PENENTU YANG MEMPENGARUHI ADOPSI CLOUD COMPUTING DI

INDONESIA. *INFOTECH: JURNAL OF TECHNOLOGY INFORMATION*, 9(1).

Low, C. ... Wu, M. (2011). Understanding the determinants of cloud computing adoption. *Industrial Management & Data Systems*, 111(7).

El-Gazzar, R. F., & Wahid, F. (2015). Strategies For Cloud Computing Adoption : Insights From The Norwegian Public Sector. *European, Mediterranean & Middle Eastern Conference on Information Systems*.

Hidayanto, N. ... Rakha, M. (2022). *Transformasi Digital Sektor Publik di Indonesia*.

Magaireah, H. S. A. I. (2014). Factors affecting the adoption of integrated cloud-based e- health record in healthcare organizations: a case study of Jordan. *International Conference on Information Technology and Multimedia (ICIMU)*, 103.

Amalia Salam, N. R., & Ali, S. (2020). Determining Factors of Cloud Computing Adoption: A Study of Indonesian Local Government Employees. *Journal of Accounting and Investment*, 21(2).

Espadanal, M., & Tiago Oliveira. (2012). Cloud Computing Adoption by firms. *MCIS 2012 Proceedings*, 30.

Hujran, O. Al ... Maqableh, M. (2018). Challenges of Cloud Computing Adoption From the TOE Framework Perspective. *International Journal of E-Business Research*, 14(3).

Shafique, M. A. ... Shabana Tabassum. (2017). Determinants Impacting the Adoption of E-Government Information Systems and Suggesting Cloud Computing Migration Framework. *(IJACSA) International Journal of Advanced Computer Science and Applications*, 8(9).

Lian, J. W, D. C Yen, Y. T. W. (2014). An exploratory study to understand the critical factors affecting the decision to adopt cloud computing in Taiwan hospital. *International Journal of Information Management*, 34(1).

Abell, T. ... May-Ann, L. (2021). *Cloud Computing as a Key Enabler For Digital Government Across Asia and Pasific*.

Phuthong, T. (2022). Factors that influence cloud adoption in the public sector: The case of an emerging economy—Thailand. *Cogent Business & Management*, 9(1).

- Larsson, A., & Teigland, R. (2020). Digital Transformation and Public Services Societal Impacts in Sweden and Beyond. In *Routledge* (p. 3). Routledge.
- Nur, M. ... Taufik, M. (2023). Smart Governance Arrangement for Integrated Public Services Management in Local Government. *KnE Social Science*.
- Yan Andriariza Ambhita Sukma. (2016). FAKTOR-FAKTOR YANG MEMPENGARUHI PENGGUNAAN K-CLOUD DI KEMENTERIAN KOMUNIKASI DAN INFORMATIKA. *IPTEK-KOM*, 18(1).
- Delbecq, J. L. P. A. L. (1977). Organization Structure, Individual Attitudes and Innovation. *The Academy of Management Review*, 2, 27.
- Setiawan, S. ... Nugroho, L. E. (2014). Strategi Government Cloud Untuk Meningkatkan Layanan E-Government Menggunakan Cloud Computing. *Seminar Nasional Ilmu Komputer (SNIK 2014)*.
- David, A. ... Mehmood, R. (2023). Understanding Local Government Digital Technology Adoption Strategies: A PRISMA Review. *Sustainability*, 15.
- Yanti, H., & Handayan, S. W. (2022). Penerapan Aplikasi SICANTI CLOUD Terhadap Pelayanan Di DPMPTSP Banda Aceh. *Sawala Jurnal Administrasi Negara*, 10, 47.
- Ahmad, M., & Zainal A. Hasibuan. (2012). E-GOVERNMENT BASED ON CLOUD ENVIRONMENT IN INDONESIA. *Seminar Nasional Aplikasi Teknologi Informasi 2012 (SNATI 2012)*.
- Nurmalasari, E., & Kristiyanto, I. S. D. Y. (2022). Analisis Faktor Hambatan Penerapan E-Government Kelurahan Kedungwuluh Menggunakan Framework Technology-Organization-Environment (TOE) (Studi Kasus: Website Kelurahan Kedungwuluh). *MEANS (Media Informasi Analisa Dan Sistem)*, 7(1).
- Suaedi, F., & Zulfikar, M. (2023). Analysis of Digital Transformation in Public Services (Case Study: Banyumas Regency Public Service Mall). *Ilomata International Journal of Social Science*, 4(4), 676.
- Nur, M. ... Taufik, M. (2023). Smart Governance Arrangement for Integrated Public Services Management in Local Government. *KnE Social Science*, 561.
- Xu, J. (2023). An accurate management method of public services based on big data and cloud computing. *Journal of Cloud Computing*, 12(80).
- Etin Indrayani. (2016). *Konsep, Implementasi dan Perkembangannya di Indonesia*. Institut Pemerintah Dalam Negeri.

## Website:

*What Is Cloud Computing? | Microsoft Azure.* (n.d.). Retrieved August 18, 2023, from <https://azure.microsoft.com/en-in/resources/cloud-computing-dictionary/what-is-cloud-computing>

PANRB. (2023). *Wujudkan MPP Digital, Kementerian PANRB Lakukan Simulasi Integrasi Pelayanan Publik.* <https://menpan.go.id/site/berita-terkini/wujudkan-mpp-digital-kementerian-panrb-lakukan-simulasi-integrasi-pelayanan-publik>

*Government Cloud 2023: How Local Governments Can & Should Use the Cloud | GovPilot.* (n.d.). Retrieved August 23, 2023, from <https://www.govpilot.com/blog/what-is-govcloud-government-cloud>

*Kementerian Pendayagunaan Aparatur Negara dan Reformasi Birokrasi - Wujudkan MPP Digital, Kementerian PANRB Lakukan Simulasi Integrasi Pelayanan Publik.* (n.d.). Retrieved December 5, 2023, from <https://menpan.go.id/site/berita-terkini/wujudkan-mpp-digital-kementerian-panrb-lakukan-simulasi-integrasi-pelayanan-publik>

*Mal Pelayanan Publik Banyumas Buka 103 Jenis Layanan - Pemerintah Provinsi Jawa Tengah.* (n.d.). Retrieved August 4, 2023, from <https://jatengprov.go.id/publik/mal-pelayanan-publik-banyumas-buka-103-jenis-layanan/>

Cloud Computing Indonesia. (2020). *Government 4.0: Cloud Computing Infrastruktur Digital Pemerintah.* <https://event.cloudcomputing.id/e/government-4-cloud-computing>