

**THE IMPLEMENTATION OF STANDARD OPERATING PROCEDURES IN
MANAGING ELECTRONIC IDENTITY CARDS THROUGH ONLINE SERVICES**

(Study at the Population and Civil Registration Office of Tasikmalaya City)



THESIS

**By:
ALIFIA KAYLA MARWAH
E1B020010**

**THE MINISTRY OF EDUCATION, CULTURE, RESEARCH, AND TECHNOLOGY
BACHELOR OF LAW INTERNATIONAL UNDERGRADUATE PROGRAM FACULTY
OF LAW
UNIVERSITAS JENDERAL SOEDIRMAN**

2025

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Submitted To Fulfill the Requirements for Obtaining Bachelor's Degree in

The Law International Undergraduate Program Faculty of Law

Universitas Jenderal Soedirman

By:

Alifia Kayla Marwah

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