

**POCKET BOOK: INTERNSHIP EXPERIENCE AS A FRONT OFFICE
AND CLUB LOUNGE DEPARTEMENT TRAINEE AT
SHERATON PETALING JAYA HOTEL MALAYSIA**



JOB TRAINING REPORT

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**MINISTRY OF HIGHER EDUCATION, SCIENCE, AND TECHNOLOGY
JENDERAL SOEDIRMAN UNIVERSITY
FACULTY OF HUMANITIES
ENGLISH LANGUAGE AND LITERATURE DEPARTMENT
ENGLISH DIPLOMA PROGRAM
2026**

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**Submitted as Partial Fulfillment of the Requirements for
Diploma Program Degree**

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