

**KESADARAN HUKUM JURU PARKIR TERHADAP PEMBERIAN
BUKTI PEMBAYARAN PARKIR**

(Studi di Kecamatan Purwokerto Utara, Kabupaten Banyumas)

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ABSTRAK

Juru parkir adalah orang yang mengatur kendaraan yang masuk dan keluar ruang parkir dan mengumpulkan biaya parkir serta memberikan bukti pembayaran parkir kepada pengguna parkir. Bukti pembayaran parkir merupakan komponen penting yang wajib diberikan oleh juru parkir kepada pengguna parker. Penelitian ini bertujuan untuk mengetahui tingkat kesadaran hukum juru parkir terhadap pemberian bukti pembayaran parkir serta pengaruh faktor kedisiplinan, motivasi, serta sarana dan prasarana terhadap kesadaran hukum juru parkir terhadap pemberian bukti pembayaran parkir di Kecamatan Purwokerto Utara Kabupaten Banyumas. Tipe penelitian ini analisis yuridis empiris dengan pendekatan kuantitatif dan spesifikasi penelitian deskriptif. Penelitian ini mengambil lokasi di Kecamatan Purwokerto Utara Kabupaten Banyumas dengan responden sebanyak 45 juru parkir di Kecamatan Purwokerto Utara Kabupaten Banyumas. Pengambilan sampel penelitian menggunakan *simple random sampling*. Jenis dan sumber data meliputi data primer dan sekunder yang diperoleh dengan metode angket, kepustakaan, dan dokumenter. Pengolahan data dengan menggunakan metode *editing*, *coding*, dan tabulasi serta dianalisis dengan teks naratif, distribusi frekuensi analisis, tabel silang analisis. Hasil penelitian menunjukkan bahwa tingkat kesadaran hukum juru parkir terhadap pemberian bukti pembayaran parkir adalah tinggi. Hal ini dibuktikan dengan 4 (empat) indikator meliputi sedangnya tingkat pengetahuan hukum juru parkir terhadap pemberian bukti pembayaran parkir, tingginya tingkat pemahaman hukum juru parkir terhadap pemberian bukti pembayaran parkir, banyaknya sikap hukum juru parkir yang setuju terhadap pemberian bukti pembayaran parkir, dan banyaknya perilaku hukum juru parkir yang sesuai terhadap pemberian bukti pembayaran parkir. Faktor kedisiplinan, motivasi dan sarana prasarana berpengaruh terhadap tingkat kesadaran hukum juru parkir dalam pemberian bukti pembayaran parkir. Artinya ketiga faktor tersebut memiliki pengaruh positif terhadap tingginya tingkat kesadaran hukum juru parkir dalam pemberian bukti pembayaran parkir.

Kata Kunci: *Kesadaran Hukum; Juru Parkir; Bukti Pembayaran Parkir.*

**LEGAL AWARENESS OF PARKING ATTENDANTS REGARDING THE
ISSUANCE OF PARKING PAYMENT RECEIPTS**

(A Study in North Purwokerto District, Banyumas Regency)

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ABSTRACT

Parking attendants are individuals responsible for managing vehicles entering and exiting parking areas, collecting parking fees, and providing proof of payment to parking users. Proof of parking payment constitutes an essential component that must be provided by parking attendants to users. This study aims to determine the level of legal awareness among parking attendants regarding the provision of proof of parking payment, as well as to examine the influence of disciplinary factors, motivation, and facilities and infrastructure on their legal awareness in providing such proof in North Purwokerto Subdistrict, Banyumas Regency. This research employs an empirical juridical analysis with a quantitative approach and a descriptive research specification. The study was conducted in North Purwokerto Subdistrict, Banyumas Regency, involving 45 parking attendants as respondents. The sampling technique used was simple random sampling. The types and sources of data consisted of primary and secondary data obtained through questionnaires, literature review, and documentation methods. Data processing was carried out through editing, coding, and tabulation, and subsequently analyzed using narrative text analysis, frequency distribution analysis, and cross-tabulation analysis. The results of the study indicate that the level of legal awareness among parking attendants regarding the provision of proof of parking payment is high. This finding is supported by four indicators: a moderate level of legal knowledge among parking attendants concerning the provision of proof of payment; a high level of legal understanding; a substantial number of positive legal attitudes agreeing with the provision of proof of payment; and a significant degree of legal behavior in compliance with the regulations governing the issuance of proof of payment. Furthermore, disciplinary factors, motivation, and facilities and infrastructure significantly influence the level of legal awareness among parking attendants in providing proof of parking payment. In other words, these three factors have a positive effect on the high level of legal awareness demonstrated by parking attendants in issuing proof of parking payment.

Keywords: *Legal Awareness; Parking Attendants; Parking Payment Receipts.*